

**AGENDA FOR
OVERVIEW AND SCRUTINY COMMITTEE**



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To: All Members of Overview and Scrutiny Committee

Councillors : N Bayley, J Southworth, A Arif, R Bernstein, C Birchmore, R Gold, G Marsden, E Moss, T Pilkington and D Vernon.

Dear Member/Colleague

Overview and Scrutiny Committee

You are invited to attend a meeting of the Overview and Scrutiny Committee which will be held as follows:-

Date:	Tuesday, 4 June 2024
Place:	Council Chamber, Bury Town Hall
Time:	7.00 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	Overview and Scrutiny Committee - Bury Council - Council Stream

AGENDA

1 APOLOGIES

2 DECLARATIONS OF INTEREST

Members of the Overview and Scrutiny Committee are asked to consider whether they have an interest in any matters on the agenda and, if so, to formally declare that interest.

3 PUBLIC QUESTION TIME

A period of 30 minutes has been set aside for members of the public to ask questions on matters considered at the last meeting and set out in the minutes or on the agenda for tonight's meeting.

4 MEMBER QUESTION TIME

Questions are invited from Elected Members about items on the agenda. 15 minutes will be set aside for Member Question Time, if required.

5 MINUTES *(Pages 5 - 10)*

Minutes from the meeting held on 14th March 2024 are attached.

6 CORPORATE PARENTING CHAMPION

Each Committee is required to have a nominated Corporate Parenting Champion; they will receive training from Childrens Services and will be responsible for advocating for Corporate Parenting matters in each committee.

If the representative wishes to also attend Corporate Parenting Boards scheduled for the municipal year 2024-2025 these are:

- 06th June 2024
- 02nd July 2024
- 10th September 2024
- 03rd December 2024
- 09th January 2025
- 04th March 2025.

7 CORPORATE PLAN 2024/25 *(Pages 11 - 24)*

Report of the Cabinet Member for Finance and Transformation attached.

8 FORWARD PLANNER DISCUSSION *(Pages 25 - 26)*

9 URGENT BUSINESS

Any other business which by reason of special circumstances the Chair agrees may be considered as a matter of urgency.

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Minutes of: OVERVIEW AND SCRUTINY COMMITTEE

Date of Meeting: 14 March 2024

Present: Councillor D Vernon (in the Chair)
Councillors R Bernstein, A Arif, N Bayley, D Green,
T Pilkington, G Marsden, E Moss, D Berry and S Haroon

Also in attendance: Councillor J Rydeheard, Councillor Cummins, Kate Waterhouse, Executive Director Strategy and Transformation, John Holman, Director of Housing, Julie Gallagher, Democratic Services.

Public Attendance: No members of the public were present at the meeting.

Apologies for Absence: Councillor C Birchmore and Councillor M Rubinstein

OSC.1 DECLARATIONS OF INTEREST

There were no declarations of interest.

OSC.2 PUBLIC QUESTION TIME

There were no public questions.

OSC.3 MEMBER QUESTION TIME

A question from Councillor Rydeheard was submitted in advance of the meeting.

Responding Councillor Cummins reported that analysis has shown that Greater Manchester and other places in the North West have a higher proportion of dispersed accommodation currently being provided by SERCO and therefore we have a higher population of asylum seekers and refugees in Greater Manchester than in some other local authorities. This is in part due to more affordable accommodation in the North West and GM which is why we have a higher than average proportion of SERCO properties, from which asylum seekers and refugees are signposted to the nearest local authority for support with accommodation once they have received their decision on their right to remain.

All GM local authorities are facing the same pressures as Bury in relation to rough sleeping and homelessness. Trends in common are the increase in newly refugees being asked to leave SERCO and Home Office accommodation and section 21s.

We are currently being pro-active with in strengthening our Private Rental Sector offer, including accessing private rents outside of the borough (cheaper rents) and implementing lease and repair schemes with Landlords to try and increase available accommodation as quickly as possible.

OSC.4 MINUTES

That the minutes of the meeting held on 6th February be approved as a correct record and signed by the Chair.

OSC.5 HOMELESSNESS STRATEGY UPDATE

Councillor Cummins, Cabinet Member for Housing attended the meeting supported by Council colleagues, Kate Waterhouse, Executive Director Strategy and Transformation and John Holman, Director of Housing to provide an update to Members on the Council's homelessness strategy.

An accompanying report was circulated in advance of the meeting which provided information in respect of:

- Current pressure on the service
- Migration
- Themes and prevention
- Statutory homeless response
- Support to rough sleepers
- Asylum dispersal, including refugee crisis (Afghan & Ukrainian).
- Future strategy and innovation.

The Cabinet Member reported that demand on Council housing services including statutory homelessness and rough sleeping has continued to increase since the strategy approval and since the Homeless Reduction Act 2017. Over the last 36 months demand for statutory services in Bury has increased by over 49% and expected to continue to increase further and the number of rough sleepers and non-statutory customers has more than doubled and continues to increase and is becoming more challenging to accommodate and support due to the increasing complexities and with the resources and suitable accommodation available.

In discussions that followed the following issues and concerns were raised:

In response to a Member question, the Cabinet Member reported that, different services non-Statutory will include households or individuals not eligible for priority need accommodation or deemed to be intentionally homeless or not gone through the legal application for housing. Statutory Homeless, households or individuals who are accepted by the Council as homeless. These are unintentionally homeless or in priority need, families with dependent children, pregnant women, adults who are assessed as vulnerable.

In response to a Member's question, in regards to the issues with Homeless persons presenting at the Town Hall reception, Councillor Cummins reported that these are non-statutory homeless applicants comprising of single males and one female. These people are visible but there are also a cohort of non-statutory homeless who are less visible. Whilst the Council assist in finding a resolution they have no statutory duty in these cases. In several instances accommodation in the private sector, which applicants fund (not the Council), has been found. The Council have given employment and housing advice as well as directing those to the migration officers. Those in attendance were directed to the sit-up provision however the lack of housing is of serious concern.

In a response to a Member's question in respect of Section 21 notices, the Director of Housing reported that the service is under immense pressure and it is a National problem. The problem is exacerbated by no fault evictions and Legislation in respect of this matter is currently progressing through Parliament.

Responding to a Member's question in respect of the 1000 long term voids in the Borough; the Director of Housing reported that the Council has an Empty Properties Strategy. Officers in the Council will be approaching home owners to ask them to sell/release properties. The Cabinet Member reported that four private rented properties have been purchased in the last twelve

months, under this scheme. Those that have been empty for longer than two years have been targeted first in addition those with those with building safety concerns would be prioritised.

Members discussed the data presented in the report. Table one ' Open Homeless statutory cases each month' showed a steady trend of increasing cases.

Members discussed the long term housing growth strategy and the need to stand up more capacity. Members questioned internal capacity and were advised that two additional migration workers have been recruited along with support from the voluntary and Community Sector. Members were informed that there are quick wins with regards to Void properties, looking for new properties, being proactive and working with our Greater Manchester partners.

Members held discussion with regards to building disposal. In response members were informed that the Business, Growth and Infrastructure Regeneration Housing Board Sub-Group are completing work on the cost to enhance properties verses new build homes.

Members discussed the time that is taken to bid for monies to support the service and the delay this can have on projects but were advised that there is no route around this process.

Members discussed vulnerable adults including Military Veterans, and those fleeing Domestic Violence. In response members were informed that wrap around support is offered and this is included within the Allocation Policy. Members were advised that the Council does not automatically support families with meals and transport when placed out of borough, but will review each individual family as required.

Work taking place now to reduce homelessness are closer working together across departments; opening a housing reception and making decisions quicker.

Members discussed the Care leavers strategy, the Corporate Parenting Board's key priorities and Ofsted's recommendation to have a council housing tenancy sustainment package.

Members discussed the corporate risk register with regards to asylum and immigration matters. In order to bring down the risk, short term needs to be replaced by long term funding as winter pressures monies are currently closing the gap.

It was agreed:

1. The Homeless Strategy item should be revisited in the new municipal year at the earliest opportunity.

OSC.6 SIX TOWN HOUSING UPDATE

Councillor Cummins, Cabinet Member for Housing attended the meeting supported by Council colleagues, Kate Waterhouse, Executive Director Strategy and Transformation and John Holman, Director of Housing to provide an update to Members on the transfer of former Six Town Housing staff into the Council.

An accompanying report circulated ahead of the meeting provided details of:

- Consultation and feedback following transfer
- Future options for the Company
- Post termination arrangements
- Future governance arrangements.

Councillor Cummins reported that work has commenced to undertake the necessary TUPE consultation with Six Town Housing staff and plan for the organisational activity required to

enable the transfer. Each strand of activity has been supported by a comprehensive programme management approach and has included a strong emphasis on communication and engagement with residents as well as both Six Town Housing and current Council staff. Alongside this work, the work programme to drive the improvement of core housing services in Bury has continued, led by the Interim Chief Executive of Six Town Housing.

The TUPE consultation process, led by Six Town Housing, took place between 13th November and 13th December 2023. This process has included a range of engagement opportunities for staff including virtual and physical 'drop in' sessions. Staff briefings on key topics of interest, focus groups led by relevant Council managers and weekly FAQs. Trade Union colleagues have been engaged fully throughout this process. Alongside this, directly affected Council staff (those proposed to receive new responsibilities through the transfer) have been consulted on the potential impact for them.

In discussions that followed the following issues were raised:

Responding to a Members question, the Director of Housing reported that conversations with new staff have been very positive and they have welcomed the new approach to delivery. Key areas of work include, bringing permanency to staffing teams, understanding the tenants voice, safety checks, dealing with complaints and improving the quality of the Councils correspondence with tenants.

Councillor Bernstein reported that he echoed the need to bring permanency to the staffing arrangements and that interim appointments should be time limited.

Councillor Cummins reported that the Housing Advisory Board has been established and will meet have its inaugural meeting on the 19th March 2024. The Board will include Councillors, tenant representatives as well as independent persons.

The Director of Housing reported that there are challenges facing the organisation and these will be addressed through a comprehensive service plan.

It was agreed that:

The Report be noted and oversight of the transfer will continue into the next municipal year.

OSC.7 PERFORMANCE AND FINANCE SUB-GROUP HIGHLIGHT REPORT

Councillor Vernon, Chair of the Overview and Scrutiny Committee updated Members of the Overview and Scrutiny Committee on the work of the Performance and Finance Sub-Group over the last Municipal year.

It was agreed that:

1. That, the sub-group concludes.
2. That regular updates be provided to the Overview and Scrutiny Committee on the work of the performance and finance of the Council.
3. That a sub-group is established in the new municipal year to look at Council housing governance and performance.

COUNCILLOR D VERNON
Chair

(Note: The meeting started at Time Not Specified and ended at Time Not Specified)

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Classification: Open	Decision Type: Non-Key
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Report to:	Cabinet	Date: 17 April 2024
Subject:	Corporate Plan 2024/25	
Report of	Cabinet Member for Corporate Affairs and HR	

Summary

1. This Corporate Plan sets out the strategic delivery objectives for Bury Council, in partnership with NHS GM Bury, over the next financial year. The Plan is written in the context of the Council's budget approved in February 2024 and describes how the Council aims to work alongside communities, partner organisations and businesses in support of the Borough LET'S Do It! vision to:

“Stand out as a place that is achieving faster economic growth than the national average, with lower than national average levels of deprivation”.

2. The Plan is structured around three overarching priorities which, collectively, will also support the Council's financial sustainability. These are to:
 - Deliver ongoing improvements in Children's Services;
 - Drive economic growth; and
 - Tackle inequalities.
3. Success will be measured through a series of Key Performance Indicators.
4. Quarterly updates against this Plan will be reported to the Council's Cabinet in conjunction with the budget monitoring reports. This business planning function will help to continually monitor the Council's finances and service delivery effectiveness, including identifying opportunities and liabilities and the control the internal systems and structures.

Recommendation(s)

5. Cabinet is asked to approve the Corporate Plan for 2024-25 and plans for reporting across the year.

Reasons for recommendation(s)

6. This report sets out a clear line of sight between the in-year activities of the Council and the vision for the borough agreed in LET'S Do It! It provides clarity over the priorities for the Council which will enable effective decision making in terms of resource planning and work allocation. This will allow for clear performance management throughout the organisation, by directorate and at an individual level.

Alternative options considered and rejected

7. N/a
-

Report Author and Contact Details:

Name: Kate Waterhouse

Position: Executive Director Strategy & Transformation

Department: Corporate Core

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Background

8. Welcome to the Bury Council Corporate Plan for 2024-25. This plan sets out our vision for a council that is financially sound, delivers its statutory responsibilities and contributes to the Borough's LET'S Do It! outcomes.
9. Each year priorities for the Council are agreed by Cabinet and delegated to the Council's Leadership Team to fulfil. Progress is monitored through a quarterly performance report which tracks delivery against those priorities but also monitors a broader set of key performance indicators.
10. The 2024/25 Plan also seeks to take account of the requirement for sector-based benchmarking data from the Department for Levelling Up Housing and Communities, as part of the Local Government Financial Settlement and the emerging guidance from the Office for Local Government (OfLOG).

Introduction

11. In the summer of 2023/24 Cabinet approved a Corporate Plan based on nine priorities, of which the first three were the core focus. These were:
 - Supporting residents and businesses with the cost-of-living crisis
 - Improving Children's Lives
 - Achieving Inclusive Economic Growth
 - Improving the Health & Care System
 - Reducing Health Inequalities
 - Public Service reform
 - Tackling climate change
 - Delivering sustainable Housing Growth
 - Celebrating culture and supporting our creative sector
12. A series of SMART deliverables were defined against each priority and were largely delivered on time. The particular highlights of 2023/24 delivery are summarised below and were also reflected in a positive Corporate Peer Challenge Review from the Local Government Association, the findings from which are reported separately on this agenda:

- The “Mockingbird” model of foster care support and the Family Safeguarding model of children’s social work practice were both launched. Bury is the first OFSTED-rated inadequate authority to roll out either of these initiatives.
- The East Bury Family Hub was successfully opened in September 2023 to provide all-age prevention support to our families.
- Brookhaven special school was opened in January 2024; an important step in increasing sufficiency for children with special needs within the borough.
- The Council’s Arms Length Management Organisation for its housing stock was insourced and an improvement plan approved.
- The local housing pipeline is on track and developers have started on site for the construction of 600 new homes in Radcliffe.
- In March 2024 the Council adopted the Places for Everyone plan following an extensive consultation process.
- Around 7000 residents were provided with food and fuel support through the cost of living strategy.
- The Cultural Strategy was launched.
- All enabling works for the Radcliffe and Bury Flexi Hall Levelling Up schemes were completed and construction began in Radcliffe.

13. A small number of actions remain outstanding and will be rolled forward, for delivery in 2024/25. These are the people strategy and workforce representation strategy; a Children’s Edge of Care Service; an all-age skills strategy and social value strategy.

14. In addition, there has been a significant internal focus on financial improvement in 2023/24 including the approval of a Finance Improvement Plan and commissioning an Independent Panel to support its delivery. Under the guidance of this Panel the Council has updated its MTFS to 2026/27; produced a reserves strategy and updated the Treasury Management Strategy. Financial savings of around £18m were achieved in order to balance the Council’s budget for the last financial year, whilst protecting outcomes for Bury residents.

15. During 2023/24 the Council also managed the regrettable temporary closure of the indoor market following the discovery of RAAC. All traders were supported and those that sought relocation were enabled to achieve this. An options appraisal will continue in 2024/25 to determine how the building repairs will be managed to support the swift and successful re-opening of this important part of the market offer.

The 2024/25 Operating Context

16. The Council is hugely ambitious for its residents and the future of our children but operates in a very challenging context. Municipal resources continue to be stretched, with the ongoing effects of c11% inflation during 2023/24 increasing costs across all services and a £30m funding gap highlighted within the 2024/27 Medium Term Financial Strategy, of which £15.1m relates to 2024/25. Post Covid, the scale and complexity of demand has also increased exponentially across all services. Children's and adult's social care services have both seen demand increases of over 20% over the last year and the housing waiting list is the longest it has ever been.
17. The Council's children's services remain in intervention from Ofsted and Department for Education. The delivery of improvement plans for children's services will continue to be a major area of focus, including improvement of services to children who have Special Educational Needs and Disabilities (SEND) and progression of the "Project Safety Valve" plan for recovery of a significant financial deficit on the Dedicated Schools Grant High Needs Block. Regulated services to adults must also prepare for potential inspection this year, from the Care Quality Commission (CQC) and the new Social Housing Regulator
18. The sub regional operating context creates some opportunities, however. The GM Integrated Care Board (ICB) operating model has the potential to better manage demand through the ongoing integration of health and care services. The Places for Everyone framework provides access to significant housing and industrial land to support growth within the borough, including Northern Gateway - once of the biggest industrial sites in the UK, which has also been designated an Investment Zone and should attract additional funding and fiscal flexibilities.
19. Previous Corporate Plans have attempted to identify the many priorities that must be addressed within this complex operating environment. Feedback from the recent Local Government Association (LGA) Corporate Peer Challenge is that such detailed plans have been unclear, however, and a much tighter set of core priorities would better assist in building engagement. On this basis, three core strategic priorities for 2024/25 are proposed, delivery of which will also secure financial stability. The priorities overlay the "business as usual" departmental functions which are described separately in service planning documents.



20. The core priorities are defined as follows:

- **Sustainable Inclusive Growth** – Further delivery of sustainable housing, the levelling up programmes, strategic regeneration along with the Local Plan, Northern Gateway Masterplan and our continued commitment to carbon neutrality.
- **Improving Children's Lives** – This priority details Educational Improvement including the three A's (Attainment, Attendance and Academisation) and the continued delivery of the SEND and Social Care improvement plans as well as a review of the Youth Justice service.
- **Tackling Inequalities** – Since the pandemic our inequalities have widened and therefore this continues to be a key priority in 2024/25 including a review of the wider determinants of health: work, housing anti-poverty, tackling behaviours that lead to poor outcomes, system wide prevention and targeted interventions within our neighbourhoods.

The specific objectives for Localities as defined in the NHS GM Planning Framework are to:

- Implement a population health management approach, delivered through integrated neighbourhood working, to deliver the evidenced based CVD and diabetes prevention interventions, focusing most on those most at risk and on those experiencing the most significant health inequalities in line with proportionate universalism
- Harness the capabilities of the Voluntary, Community, Faith and Social Enterprise (VCFSE) sector in the implementation of this population health management approach within neighbourhoods
- Work with primary care to recover long term condition management for CVD and diabetes, with a focus on CVD and diabetes, for example through 2024/25 GP Quality Scheme LCS' and Primary Care Blueprint

- Maximise prevention opportunities via integration across care interfaces at neighbourhood and locality levels and within primary, social, community, mental health and acute care settings to deliver the evidenced based CVD and diabetes prevention interventions.
 - Continue to work collaboratively at a local level, particularly with Local Government colleagues to tackle the key determinants of health and to shape the prevalence of modifiable risk behaviours.
21. A summary of the 2024/25 Corporate Plan is provided overleaf. The quarterly planned activity against these is detailed in the milestone plans below.

2030 Vision

1



Achieving Economic Growth

2



Reducing Deprivation

Council Priorities – LET’S Do It!

Sustainable Inclusive Growth:

- Deliver Housing pipeline
- Levelling Up Funded sites; Prestwich; Ramsbottom & Whitefield Plans; Millgate Strategic Regeneration Framework
- Local Plan update
- Northern Gateway Masterplan
- Carbon Neutral

Improving Children’s Lives:

- Educational Improvement (Attendance, Attainment, Academisation)
- SEND Improvement and delivery of Project Safety Valve
- Social Care Improvement (Edge of Care; Family Safeguarding Model; Fostering & Family Hubs)
- Youth - Youth Justice Review and Service refresh

Tackling Inequalities:

- Wider Determinants – Work, Housing, Anti-Poverty Strategy, Education, Environment and Skills
- Behaviour – Physical activity (Wellness), Food, Substance Misuse
- Prioritise system wide prevention and targeted intervention e.g. Adult Social Care, CVD Pathways
- People and Community Plans including Social Value strategy
- Social Housing Insource, Integration and Improvement

Enabling Actions 2024/25

Refresh the LET’S vision and partnership

Complete and deliver the budget:

- Reducing demand; driving growth

Build capacity:

- Member development
- Development of people and processes in Corporate Core and Finance
- Workforce Strategy (Attraction, Recruitment and Retention)

Regulator readiness:

- Children’s (Social Care and SEND)
- Social Housing
- Care Quality Commission

Future Asset Plan and Rationalisation:

- Aligned to neighbourhood model and agile working

Shared success across Bury 

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Sustainable Inclusive Growth	<ul style="list-style-type: none"> • Social value strategy • Roadmap for integration of Housing services approved • Local Plan Reg. 18 notification, Call for Sites and IA Scoping • 3 former council owned housing sites commence – c.300 houses/units • Strategic disposal of Spurr house (c.30 Units) procurement commences • Strategic partner procured for 100% affordable housing site (24 units) 	<ul style="list-style-type: none"> • Northern Gateway masterplan approved • Skills strategy launched • Bury Flexi Hall enabling works begin; operators advise on use • Delivery of integrated operating model for Housing services and mock inspection • Supported housing site (13 units) to commence on site • Housing scheme of 43 units inc.18 specialist start on site. 	<ul style="list-style-type: none"> • Prestwich Phase 1 build begins • Consult on draft local plan • Bury Market canopy construction begins • Radcliffe library temporarily relocated • Millgate planning submission Phase One • Strategic disposal of Humphrey House (c.65 Units) procurement commences. • 1 housing site complete with 30 houses/units 	<ul style="list-style-type: none"> • Northern Gateway phase 1 planning submitted by JV • Radcliffe enterprise centre complete • Bury flexi main works begin • Publish Local Plan • Strategic disposals: Fire station; & Radcliffe North Block • 1 town centre housing site – start on site, subject to planning (148 units) • Housing scheme for older people (43 units) to start on site.
Improving Children’s Lives	<ul style="list-style-type: none"> • Radcliffe school build begins; Hub enabling works complete and main works commence • Edge of Care team launched • Chesham Family Hub offer • Review of Primary In Year Fair Access Protocol (YFAP) Panel • Schools focus on Careers Information and Guidance (CIAG) and transition. • PSV monitoring report submission. • Finalise the implementation plan for Health Visitor (HV) service and begin HV recruitment. 	<ul style="list-style-type: none"> • STAR academy in Radcliffe opens in temporary accommodation • Family Safeguarding impact diagnostic • Revised Primary IYFAP (In Year Fair Access Protocol) policy launched • PSV monitoring report submission. 	<ul style="list-style-type: none"> • Establishment of 2nd Mockingbird constellation • Youth Justice Service review • Radcliffe Family Hub Offer • PSV monitoring report submission • SEND improvement planning review 	<ul style="list-style-type: none"> • Planning submitted for free Special School • PSV monitoring report submission. • Updated multi agency safeguarding arrangements published (Working Together)
Tackling Inequalities	<ul style="list-style-type: none"> • Initiation of Intermediate Care (IMC) Services review • Completion of ASC self-assessment for CQC readiness • Redbank 3G pitch complete 	<ul style="list-style-type: none"> • Neighbourhood model next steps including Housing integration. • Planning of IMC service review • Review of Adult Social Care (ASC) self-assessment for Care Quality Commission (CQC) readiness • Finalise plans for winter flu vaccination programme 	<ul style="list-style-type: none"> • New Bury Art Museum Roof commences • Leisure Centre costs and options appraisal complete • Implementation of IMC services review • Compile updated information return for CQC 	<ul style="list-style-type: none"> • Decision on future of Bury leisure services • Top Park 3G Pitch complete • Monitor and review progress of IMC services review • Review and refresh ASC self-assessment for CQC
Enablers	<ul style="list-style-type: none"> • Refreshed LET’S strategy • LET’S do it Workforce strategy • MTFS Delivery Plan approved, including updated transformation plans • Development plan for Cabinet & wider Elected Members launched 	<ul style="list-style-type: none"> • Finance improvement – updated including Unit 4 development & MTFS delivery • Updated Target Operating Model proposed 	<ul style="list-style-type: none"> • New Inclusion Strategy and Equality Objectives Launched 	<ul style="list-style-type: none"> • Planning for the 2025/26 Budget Complete

Initial suite of Key Performance Indicators

22. The Corporate Plan will be monitored using a typical set of indicators that allows for benchmarking using tools such as LG Inform and OFLOG. However, there may also be some to develop locally to align with particular projects. It may be that some metrics are reported at the end of the year should they be measures annually rather than a quarterly report.
23. The initial suggested list of KPIs is below and further development of these will take place for the initial quarterly monitoring of the plan:

Measure		Previous		Current		Trend	Benchmark	
GROWTH	% Council Tax collected	2021/22	95.77 %	2022/23	94.98%	↓	96.02%	ENG
	% Business rates collected	2021/22	93.73 %	22/23	92.73%	↓	96.76%	ENG
	Affordable units granted final planning permission during the year	2021/22	23	2022/23	2	↓	110	ENG
	Total vacant dwellings (LG Inform)	Oct-22	2496	Oct-23	2558	↑	35031	GM
	NOMIS Claimant Count	Sept-23	4.0%	Dec-23	4.1%	↑	4.3%	NW
IMPROVING CHILDRENS LIVES	The % of pupils attending a good or better Primary School in Bury	2021/22	88%	2022/23	88%	↔	90%	ENG
	The % of pupils attending a good or better Secondary School in Bury	2021/22	46%	2022/23	62%	↑	72%	ENG
	Agency social worker rate (children's)	Sep-22	27.5%	Sep-23	34.3%	↑	21.3%	NW
	Rate of School Permanent Exclusions	2020/21	0.03	2021/22	0.14	↑	0.11	ENG
	Rate of School Fixed Term Exclusions	2020/21	4.45	2021/22	7.43	↑	8.32	ENG
	Re-registrations for children who started on a CP plan (ever) (last 6 months)	Feb-24	14	Mar-24	5	↓	24	SN*
	Rate of CLA per 10,000 children (latest snapshot)	Feb-24	80	Mar-24	80	↔	71	ENG
	CLA – Number of out of borough placements	Dec-23	52	Mar-24	52	↔	N/A	N/A
	CLA – Percentage of CLA in foster placements	Dec-23	68%	Mar-24	69%	↑	68%	ENG
	CLA – Percentage of CLA in own provision	Dec-23	45%	Mar-24	44%	↓	44%	ENG
Percentage of CSC assessments completed in 45 working days	2021/22	87%	2022/23	92%	↑	82%	ENG	

TACKLING INEQUALITY	EHCP: Percent of Plans issued on time, compliance at 20 weeks	2021	34.2%	2022	51%	↑	47.6%	ENG
	Proportion of 16- and 17-year-olds who were not in education, employment or training (NEET)	2022	3.4%	2023	3.9%	↑	3.5%	NW
	17 to 18 year old care leavers not in education, employment or training	2021/22	16%	2022/23	16%	↔	28%	ENG
	Rent collection rate (%)	2021/22	99%	2022/23	100%	↑	98%	NW
	ASCOF 2A - The proportion of people who received short-term services during the year - who previously were not receiving services - where no further request was made for ongoing support	Sep-23	81.0%	Dec-23	80.0%	↓	67.4%	NW
	Proportion of people receiving long-term adult social care in the community	Sep-23	71.5%	Dec-23	72.0%	↑	72.9%	NW
	Median days on waiting list for ASC needs assessment	Nov-23	63	Feb-24	41	↓	45.6	GM
	Proportion of those that received short-term service during the year where sequel was either no ongoing support or support of a lower level	2021/22	71.5%	2022/23	78.8%	↑	74.2%	SN*
	The amount (kg) of residual household waste per household	2020/21	399.5 kg	2021/22	352.7 kg	↓	501.1 kg	ENG
	Percentage of household waste sent for reuse, recycling or composting	2021/22	53.8%	2022/23	52.6%	↓	45.3%	NW
	Number of potholes repaired	Jul-23	551	Oct-23	332	↓	NA	NA
	Highway repairs completed on time (%)	Jul-23	73%	Oct-23	80%	↑	NA	NA
	Average time taken to repair street lighting	Jun-23	68	Sep-23	69	↑	NA	NA
	Number of missed bin collections per 100,000	Dec-23	113	Mar-24	115	↑	NA	NA

ENABERS	% Annual PDRs completed in previous 12 months (Bury Council)	Dec-23	59.2%	Mar-24	58.4%	↓	100	Target
	Sickness absence: average number of days lost per FTE per year (Bury Council)	Dec-23	14.68	Mar-24	13.71	↑	9.85	Target
	Pulse Survey - Positivity of base questions – Q1 to Q5	Oct-23	82.3%	Mar-24	83.8%	↑	NA	NA
	Contact Centre – number of contacts received (monthly average)	Q3 2023/24	17072	Q4 2023/24	18916	↑	<20000	Target
	Contact Centre - Council Tax – % of calls answered	Q3 2023/24	74%	Q4 2023/24	67%	↓	85%	Target
	Contact Centre - Operational and Environmental Services - % of calls answered	Q3 2023/24	84%	Q4 2023/24	78%	↓	85%	Target
	% of FOIs completed on time (Bury Council)	Q2 2023/24	99%	Q3 2023/24	85%	↓	100	Target
	Number of SARs overdue (Bury Council)	Sep-23	12	Dec-23	17	↑	0	Target

*SN – Statistical Neighbours

Reporting mechanisms

- 24. It is proposed that the Corporate Plan will continue to be monitored quarterly as per usual process with an indication of progress both against delivery milestones and key performance indicators. The priority tier of indicators will be monitored using a Power BI dashboard that will be included in the monitoring reports. This dashboard will include national benchmarking sourced from LG Inform.
- 25. The Corporate Plan KPIs will form part of the golden thread for reporting from departments from within the Council following upwards into the LET’S strategy. Departments will develop their own service plans which will be supported by dashboards for internal monitoring of day to day business.
- 26. Performance and progress will be reported internally monthly at the Senior Leadership Group.

Recommendation

- 27. Cabinet is asked to approve the Corporate Plan for 2024-25 and plans for reporting across the year.

Links with the Corporate Priorities:

- 28. This report supplements the State of the Borough Outcomes Report in terms of providing further information on the contribution of the Council to the 2030 vision. The Corporate Plan priorities are linked to the seven objectives of the LET’S vision.

Equality Impact and Considerations:

- 29. Full EIA completed and signed off. Overall neutral impacts identified but an acknowledgement that individual actions and initiatives within the plan may need to be individually assessed when appropriate.

Environmental Impact and Considerations:

- 30. There are no specific environmental considerations within this report however the data tracks progress towards our environmental commitments with the Council’s Corporate Plan.

Assessment and Mitigation of Risk:

Risk / opportunity	Mitigation
Lack of capacity to deliver against the Corporate Plan priorities which reduces our ability to achieve the LET’S Vision	Further attention will be given to the activities rated as Amber in order to ensure that resources are used to appropriately to support priorities however in some cases reprofiling may be required on a case by case basis.

Legal Implications:

31. There are no legal implications arising from the report however the Corporate Plan forms a fundamental part of our governance assurance to Members.

Financial Implications:

32. There are no direct financial implications arising from this update report, although there are several key finance performance targets and savings delivery targets.

Appendices:

None.

Background papers:

None.

Please include a glossary of terms, abbreviations and acronyms used in this report.

Term	Meaning

Overview and Scrutiny	Items
04-Jun-24	Forward Planner Setting
	Corporate Plan
	Corporate Parenting Champion
04-Jul-24	Brief Housing Transition Update Corporate Plan Q4 Report
03-Sep-24	Q1 Finance Position Atom Valley Update
26-Nov-24	CSP Refresh (and routine update to Scrutiny)
	Q1 and Q2 Performance Report
06-Feb-25	Budget Papers
11-Mar-25	Housing and Homelessness Update Full

Items for inclusion:

Highways Capital Programme to be revisited in new municipal year.

Ecology Strategy – including water and cold water swimming

Corporate Performance Q1, Q2 and Q3